

WARRANTY

The Presfab Rubtech Inc company products are completely guaranteed against any manufacturing defect during a period of five (5) years. Galvanized products are guaranteed during a period of twenty five (25) years against rust.

Indeed, Presfab Rubtech Inc. makes a commitment to replace, free of charge, any defective product by another new or equivalent product. Presfab Rubtech Inc. also makes a commitment to supply a top-quality service and products to his customers. Our guarantee means that your problems are ours and that we shall resolve them diligently.

At Presfab Rubtech Inc ., our commitment is to make our current customers the ones of tomorrow. If our industrial agent or our local distributor does not give you whole satisfaction, do not hesitate to communicate with us at 450-979-0007 / 1-800-361-1700 or by fax at 450-979-0130 / 1 800-327-9593. We shall not be satisfied until your are.

Conditions :

This guarantee applies only to our products which will have been used and\or installed according to our specifications and installation procedures. The defective products must have been returned to us FOB our factory. The replaced products are FOB our factory.

Any complaint must be submitted in writing within the five (5) years of the guarantee and accompanied with a copy of the invoice as well as a description of the problem.

The guarantee applies from the date of purchase.

Alain Prescott Président